

	Starter	Advanced	Professional	Enterprise
Analytic bots				
Monitored assets	10 plus	10 plus	10 plus	50 plus
Analytic bots per asset	3	5	8	10
Detection and prediction of faults on the basis of the analytics bot analyses	x	x	x	x
Customized bots		optional	optional	optional
Sensors / signals				
Sensors per asset	20	50	100	Upon request
Sensor scanning	1x per minute	6x per minute	12x per minute	Upon request
Sensor data storage period	3 months	3 months	6 months	Upon request
Connectivity				
Standard interface for machine types	1	1	3	Upon request
Empolis Box	x	x	x	x
Portal function scope				
Asset management	x	x	x	x
Ticket management	x	x	x	x
Dashboard with real-time monitoring	x	x	x	x
Maintenance management		x	x	x
KPIs (OEE) with trend reports based on historic data			x	x
Condition report, interactive or as PDF			x	x
External access for customers and partners			x	x
User interface branding	optional	optional	x	x
Set-Up & Support				
Machine integration, onboarding	one-off fee €1,800	one-off fee €1,800	one-off fee €1,800	one-off fee €1,800
Hotline / Support	x	x	x	x
Contract terms				
Standard contract term	12 months	12 months	12 months	As required
Kündigungsfristen	3 months to end of contract	3 months to end of contract	3 months to end of contract	3 months to end of contract

(* All prices excl. statutory VAT

You can find further information on our service offering and our terms of cancellation in our GTC: <https://www.service.express/en/terms-conditions>